CITY OF ANN ARBOR
PUBLIC SERVICES AREA RULES AND REGULATIONS

Number: SC-2 and WC-2
Effective Date: July 1, 2026
Sewer Tap Fees, Water Service Connection Fees and Miscellaneous Fees

A. Water Service Connection

Public Works will furnish and install a service connection of sizes 2" and smaller, and at such locations as the applicant requests, provided such requests are reasonable. The service connection will be installed from its water distribution main to a point in the lawn extension between the curb and sidewalk (normally 7 feet from the property line) in a street, or approximately 5 feet from the main where the main lies in an easement or is a private main.

WATER SERVICE TAP FEES 7/1/26

SIZE OF SERVICE CONNECTION	CHARGE - UTILITY DUG	CHARGE - CONTRACTOR DUG
1"	$11,394	$1,425
1.5"	$12,909	$2,230
1.5" Figure 4(Domestic & Fire Supp)	$13,637	$3,993
2"	$13,790	$3,112
2" Figure 4(Domestic & Fire Supp)	$14,880	$4,659
4" & Larger	Time & Material	

For service connections larger than 2 inches, the applicant will deposit with the application the estimated cost and will be billed for the actual cost of the installation.

The balance of the cost of the installation will be billed and is due and payable before the meter is set or in 30 days, whichever is sooner.

Water Capital Cost Recovery Charge
This charge covers the property's share of system-wide costs related to transmission mains, pump stations, storage facilities, and wastewater treatment plant. Due at the time the water meter is requested. See Appendix B.

Any meters set prior to main domestic meter (on the city side of meter) will be subject to additional capital recovery charges.

Irrigation Meters
If an irrigation connection is made prior to the domestic meter (on the city side), a separate irrigation only meter is required and a water capital recovery charge will be due. If an irrigation connection is made past the domestic meter (on the customer side), a capital recovery charge for the irrigation system will not apply.

Fire Service Connection Capital Cost Recovery Charge
This charge covers the property's share of system-wide costs related to transmission mains, pump stations, storage facilities, and water treatment plant. Due at time meter is requested. See Appendix B.

Developments installing NFPA 13D fire systems
Since these systems are not classified as full fire suppression systems—and are typically supplied by the domestic water service line with the connection made on the customer side of the city water meter—capital recovery charges do not apply for NFPA 13D fire systems.

B. Copper Water Service Disconnection Fee

A **permanent** water disconnection fee shall be in the amount of $5,630.00 each, payable at the time of application for a water disconnection performed by Public Works. A **temporary** water disconnection fee shall be in the amount of $3,090.00 each, payable at the time of application for a water disconnection performed by Public Works. These fees apply to water service leads of 2" in size or smaller. The water disconnection fee shall be in the amount of $164.00 when a qualified contractor excavates, caps the water service, and restores the surface. Such work shall be inspected by Public Works prior to backfill.

Temporary disconnections must be reconnected within 1 year, otherwise a permanent disconnection will be performed by Public Works. All associated costs may become a lien against the property.

C. Sewer Service Connection.

Sewer taps shall be made by Public Works upon the approval of the Public Services Area and upon payment of the required sewer tap fee.

The owner or party requesting the sewer tap shall provide all excavation in compliance with all current Construction Safety Standards, Federal, State and local.

The sewer tap fees for sanitary sewer and storm sewer shall be the amounts below, payable to the Customer Service Department.

Up to 4" - $1,075.00

Contractor Dug
6" lead & 8" main - $1,899.00
6" lead & 10" main - $2,125.00

Note: Sewer taps made via construction of a new manhole shall be reviewed and inspected by Engineering after payment of all applicable fees.

Sanitary Sewer Capital Cost Recovery Charge
This charge covers the property's share of system-wide costs related to trunkline sewers, lift stations, and wastewater treatment plant. Due at the time the water meter is requested. See Appendix B.

D. Sewer Service Disconnection Fee

The sewer disconnection fee shall be in the amount of $11,023.00 each, payable at the time of application for a sewer disconnection from Public Works. The sewer disconnection fee shall be in the amount of $167.00 when a qualified contractor excavates, caps the sewer service, and restores the surface. Such work shall be inspected by Public Works prior to backfill by the contractor.

Temporary disconnections must be reconnected within 1 year, otherwise a permanent disconnection will be performed by Public Works. All associated costs may become a lien against the property.

E. Normal Business Hours
Normal Business Hours are Monday through Friday, 8:00 AM to 5:00 PM, except holidays.

F. After Hours Service
A callout fee in the amount of $392.00 shall be charged for service calls after/before normal business hours, except in cases of an emergency as determined by the Public Services Area. Applicable fee(s) for work performed will be charged in addition to after-hours call out fee.

G. On/Off Charge – Normal Business Hours

A fee of $82.00 will be charged for a physical turn on/off during normal business hours. This fee is payable at the time service is rendered or may be applied to the customer's account upon their request.

H. On/Off Charge – After Normal Business Hours

A fee of $114.00 will be charged for a physical turn on/off after business hours in addition to the $392.00 afterhours fee. This fee is payable at the time service is rendered or may be applied to the customer's account upon their request.

I. Hydrant Meters

A fee of $1,000.00, payable at the time the work is requested. A flat fee of $532.00 will be charged to install and remove a meter on a hydrant.

A fee of $49.00, payable at the time of quarterly billing, will be charged for each month or part of a month for a hydrant meter rental fee.

Water use will be charged at the current water only rate of $13.30 per ccf.

J. Collection for Non-Payment at Time of Shut-Off

A fee of $82.00 will be charged if a customer makes payment of delinquent utilities billings to the Customer Service Serviceperson at the time of shut-off. This fee is payable at the time the delinquent payment is received or may be applied to the customer's account upon their request.

K. Site Visit Charge

A fee of $86.00 will be charged to customers for site visits when not included with other appropriate fees or charges which includes, but is not limited to, on-site meter reading, MTU or meter tampering or a missed scheduled appointment, without adequate notice to the Customer Service Department, and wish to re-schedule their missed appointment. Adequate notice is 24 hours prior to the appointment time, or an emergency situation that made it impossible for the customer to provide advance notice.

L. MTU Replacement

A fee of $227.00 will be charged to replace a damaged MTU. This fee will be charged when units are replaced for reasons other than normal wear and tear or an act of God a MTU Radio Unit has been damaged and is irreparable.

M. Meter Horn Charge

A fee of $124.00 will be assessed when customers must replace a lost or damaged small meter horn. A fee of $193.00 will be assessed when customers must replace a lost or damaged large meter horn.

N. Flange Replacement

A fee of $79.00 will be assessed when customers must replace a lost or damaged 1.5" flange. A fee of $100.00 will be assessed when customers must replace a lost or damaged 2" flange.

O. Backflow Prevention Inspection Fee

A fee of $195.00 per hour (1 hr minimum) will be assessed to Commercial customers for inspection of their backflow prevention device.

P. Meter Fees

The following fees will apply when a customer requests an upgrade to a larger meter or wishes to downsize to a smaller meter. The following fees will also apply when there is a need to install a new meter when the old meter has frozen. Meter pricing does not include radio unit (MTU) replacement.

This fee does not apply to meter changes that the Department deems necessary for maintenance or performance. The fee is payable prior to the set of the meter.

METER CHANGE OUT FEES 7/1/2026
** These fees should be used for ALL damaged meters including hydrant meters**

Meter Only Change Out -5/8" x 3/4", No MTU, Customer Request/frozen meter	$ 305.00
Meter Only Change Out -3/4"Short, No MTU, Customer Request/frozen meter	$ 329.00
Meter Only Change Out -3/4", No MTU, Customer Request/frozen meter	$ 346.00
Meter Only Change Out -1", No MTU, Customer Request/frozen meter	$ 375.00
Meter Only Change Out -1.5", No MTU, Customer Request/frozen meter	$ 954.00
Meter Only Change Out -2", No MTU, Customer Request/frozen meter	$ 1,227.00
Meter Only Change Out -3", No MTU, Customer Request/frozen meter	$ 3,657.00
Meter Only Change Out -4", No MTU, Customer Request/frozen meter	$ 4,076.00
Meter Only Change Out -6", No MTU, Customer Request/frozen meter	$ 6,662.00
Meter Only Change Out -8", No MTU, Customer Request/frozen meter	$ 9,109.00
Meter Only Change Out -10", No MTU, Customer Request/frozen meter	$ 13,585.00
Meter Only Change Out -12", No MTU, Customer Request/frozen meter	$ 14,276.00
Fire Meter Only Change Out -UL Rated 3/4", No MTU, Customer Request/frozen meter	$ 369.00
Replacement Battery for Mag Meter --excessive wear and tear or use	$ 130.00
Replace Damaged Mag Meter Transmitter	$ 2,005.00
Replace Damaged Mag Meter Transmitter with Upgrade Conversion Kit	$ 3,190.00

NEW METER SET FEES
(NEW Charges Effective 7/1/2026)

New Fire Meter Set -UL Rated 3/4" Meter (includes MTU & Horn/Flanges as necessary)	$ 435.00
New Meter Sets -5/8" x 3/4" - includes small horn (includes MTU & Horn as necessary)	$ 446.00
New Meter Sets -3/4" Short - includes small horn (includes MTU & Horn as necessary)	$ 470.00
New Meter Sets -3/4" x 3/4" - includes large horn (includes MTU & Horn as necessary)	$ 556.00
New Meter Sets -1" –includes large horn (includes MTU & Horn as necessary)	$ 585.00
New Meter Sets -1.5" –includes flanges (includes MTU & Flanges as necessary)	$ 1,050.00
New Meter Sets -2" –includes flanges (includes MTU & Flanges as necessary)	$ 1,344.00
New Meter Sets -3" (includes MTU as necessary)	$ 3,685.00
New Meter Sets -4" (includes MTU as necessary)	$ 4,103.00
New Meter Sets -6" (includes MTU as necessary)	$ 6,690.00
New Meter Sets -8" (includes MTU as necessary)	$ 9,137.00
New Meter Sets -10" (includes MTU as necessary)	$ 13,613.00
New Meter Sets -12" (includes MTU as necessary)	$ 14,304.00
Replace Damaged MTU	$ 227.00

3”-6” Domestic meters will now all be Mag meters unless approved for the compound style under special circumstances by Management. All Mag meter prices include a single port MTU and require AC power.

Deduct meters do not have to be Mag meters, however Blowdown meters must be Mag

*Remote vs. Closed Coupled to be determined by Utility

Q. Consumer Deposit Administration

A fee of $18.00 will be charged when a property owner requests the City of Ann Arbor to charge a Consumer Deposit for each new account. This fee will be collected at the time the signed and notarized affidavit is received.

R. Outside City Agreements

A fee of $47.00 will be charged to record each water and sewer outside City Service agreement.

S. Installation of Bypass Lockout

A fee of $ 225.00 will be charged when a serviceperson installs a small ball valve bypass lockout. The fee shall be $ 274.00 if it is a large ball valve bypass lockout. These costs include a padlock and tag.

T. Winterization

There will be a charge of $87.00 assessed when a service person finds a water meter out of line when doing a water turn on. This will cover the cost of the reinstallation of the meter.

U. On/Off for Inspection

A fee of $ 147.00 shall be charged to turn water on and off for an inspection multiple times.

V. Hourly Charge for Serviceperson

A fee of $ 156.00 per hour shall be charged for serviceperson assistance when not included with other appropriate fees or charges.

W. Non-Sufficient Funds (NSF) Checks

A fee of $25.00 will be charged to customers who present an NSF check to pay their outstanding utilities bill. The fee covers the cost to the Public Services Area of collecting the outstanding debt. Failure to pay within seven (7) days from the date of our original notice will result in an additional fee of $10. If the dwelling must be tagged for non-payment an additional fee of $87.00 will be charged. If the outstanding debt is not paid water service will be turned off, and a $86.00 fee ($114.00 after business hours) to turn the service back on will apply.

X. Battery Replacement

A fee of $ 130.00 will be charged to replace the battery for a mag due to excessive wear or use.

Y. Pressure Reducing Valves

This fee will be charged when the customer requests that the City install a pressure-reducing valve at a location where the PSI is within an acceptable range.
¾" PRV = $ 1263.00 (does not include tandem resetter) $1,556.00 (includes tandem resetter), 1" PRV = $ 1,452.00, 1.25" PRV = $ 2,560.00, 1.5" PRV = $ 3,811.00, 2" PRV = $5,143.00

See Appendix A for city water pressure policy.

Z. Advanced Metering Infrastructure (AMI) Opt-Out

Option 1: Relocate MTU to outside of house. All AMI benefits remain for customer.
A one-time installation fee of $138.00 to relocate MTU to outside of home. Customer required to install wire to the exterior.

Option 2: Removal of MTU and install reading display unit to outside of home for quarterly manual reads by City.
An initial setup fee of $252.00 and on-going quarterly meter reading fee of $69.00. Customer required to install wire to the exterior.

Eligibility Requirements for Opt-Out:

- Own and reside in a single-family, residential property (unless approved by Public Services Administrator)
- Homeowner to install wire to exterior of home in accordance with city specifications
- Complete AMI Opt-Out Application Form

All fees effective through June 30, 2027. Fees subject to change at any time as deemed necessary.

K: Water Utility/Water Rates/FY 2027 Pricing/Fees Rules Regs 102626

Appendix A

CITY OF ANN ARBOR POLICY

In accordance with the Recommended Standards for Water Works prepared by the Great Lakes-Upper Mississippi River Board of State Sanitary Engineers (more commonly known as the Ten States Standards), the City of Ann Arbor's water distribution system will provide working pressures (at ground level) between 35 psi (minimum) and 100 psi (maximum) throughout the system, striving for a target operating pressure of 60 – 80 psi for the majority of the system, as measured by the city. A minimum pressure of 20 psi under fire flow conditions shall be provided.

In situations where the normal working pressures in the city's existing water distribution system exceed 100 psi, pressure-reducing devices shall be designed, installed and maintained by the city to reduce the working pressure in the distribution system to, or below, 100 psi. In situations where the normal working pressures in the city's existing water distribution system fall below 35 psi, system improvements shall be designed, installed and maintained by the city to increase the working pressure in the distribution system to at least 35 psi.

In locations of new building construction where working pressures in the city's water distribution system exceed 80 psi but do not exceed 100 psi, the customer shall install a pressure-reducing valve conforming to ASSE 1003 as required by the **Michigan Residential Code** ***and the*** **Michigan Plumbing Code*****, as applicable. In locations of new building construction where working pressures in the city's water distribution system provide at least 35 psi, but fixture pressures fall below those specified by the Michigan Residential Code or*** **Michigan Plumbing Code** ***(whichever is applicable), the customer shall install a water pressure boosting system conforming to the Michigan Residential Code or*** **Michigan Plumbing Code*****, as applicable. Customers in locations with existing structures prior to the enactment of these state building codes in 2003 may install and maintain these same devices at their expense.***

In locations where development is proposed in such a manner that system working pressures outside of 35 – 100 psi will result, the city is under no obligation to modify, or to allow modification of the distribution system to have the proposed development comply with this policy. The city may elect to modify the water distribution system as part of its Capital Improvements Program as resources permit. If modifications are undertaken to benefit a proposed development, the city may require participation by the developer in any or all aspects of this work, including, but not limited to: financial contribution; engineering design; and construction. A developer may elect to include in such a development project the modifications to the existing city's distribution system that will provide service within this required pressure range at their expense.

Appendix B

Water and Sanitary Capital Cost Recovery Charge

This charge covers the property's share of system-wide costs related to transmission mains, water treatment plant, and wastewater treatment plant. Due at time meter is requested.

	WATER		SANITARY	
	Charge	**Charge with Credit***	**Charge**	**Charge with Credit***
METER SIZE (inches)				
Ultrasonic Meters				
0.62	$5,274	$2,696	$6,707	$5,982
0.75	$5,274	$2,696	$6,707	$5,982
1.00	$8,644	$4,348	$11,098	$9,890
1.50	$17,068	$8,475	$22,076	$19,661
2.00	$27,177	$13,428	$35,250	$31,386
Magmeters				
3.00	$126,579	$62,135	$164,792	$146,678
4.00	$210,818	$103,413	$274,574	$244,384
6.00	$471,960	$231,372	$614,897	$547,272
8.00	$615,167	$301,543	$801,526	$713,371
10.00	$985,819	$483,163	$1,284,565	$1,143,276
12.00	$1,482,831	$726,699	$1,932,255	$1,719,720

*Credited charge applies for any of the following conditions:
(1) Parcels that are a part of a development project that constructed its own main
(2) Connections to existing utility main built before 2004 AND parcel, or parent parcel, was part of the City before 2004
(3) Connections to new utility main built after 2014
Contact Customer Service (734.794.6320) to determine discount eligibility.

A building upsizing to a larger meter size will pay the difference between the two credited charges.
Amount due = Discounted charge for NEW meter size - Discounted charge for EXISTING meter size
Contact Customer Service (734.794.6320) if existing meter size is not shown above

Fire Service Connection Capital Cost Recovery Charge

FIRE SERVICE TAP SIZE (inches)	**Charge**	**Charge with Credit***
1.00	$3,367	$1,690
1.50	$8,152	$4,034
2.00	$13,236	$6,525
4.00	$74,840	$36,711
6.00	$167,546	$82,137
8.00	$218,384	$107,048
10.00	$349,966	$171,523
12.00	$526,405	$257,978

*Credited charge applies to parcels that are a part of a development project that constructed its own main.

A building upsizing to a larger tap size will pay the difference between the two credited charges.
Amount due = Charge for NEW tap size - Charge for EXISTING tap size

Extension Charge

Applies to connections made to a new (not replacement) main constructed by the City in 2015 or after. This charge is in addition to the credited capital cost recovery charges.

Water	$18,275
Sanitary	$19,972

For additional information contact Customer Service 734.794.6320

The City of Ann Arbor Ordains:

Chapter 12 of the Code of the City of Ann Arbor

1:275. - Special assessment and single lot assessment for local public improvement charges; single lot assessments for water and sanitary sewer capital recovery charges; installment payments.

(1) It shall be the policy of the city to permit special assessments and single lot assessments for local public improvements, and single lot assessments for water capital recovery charges and sanitary sewer capital recovery charges to be paid in installments.

(2) When the City Council shall confirm any special assessment or single lot assessment for any local public improvement, or any single lot assessment for any water capital recovery charge or sanitary sewer capital recovery charge, it shall specify whether such assessment shall be payable in installments and if so payable, the number of installments. Unless otherwise specified by the City Council in the resolution confirming an assessment, the number of installments in which each assessment shall be payable is as follows, based on the calculated amount at the time of the assessment of all the special assessments and single lot assessments to the property for local public improvements listed in section 1:274, for water capital recovery charges calculated under Chapter 27, and for sanitary sewer capital recovery charges calculated under Chapter 28:

Total amount of special and single lot assessment(s)	Number of years for installments
Up to $1,200.00	1 year
Greater than $1,200.00 up to $2,400.00	2 years
Greater than $2,400.00 up to $3,600.00	3 years
Greater than $3,600.00 up to $4,800.00	4 years
Greater than $4,800.00 up to $6,000.00	5 years
Greater than $6,000.00 up to $7,200.00	6 years
Greater than $7,200.00 up to $8,400.00	7 years
Greater than $8,400.00 up to $9,600.00	8 years
Greater than $9,600.00 up to $10,800.00	9 years
Greater than $10,800.00 up to $12,000.00	10 years
Greater than $12,000.00 up to $13,200.00	11 years
Greater than $13,200.00 up to $14,400.00	12 years
Greater than $14,400.00 up to $15,600.00	13 years
Greater than $15,600.00 up to $16,800.00	14 years
Greater than $16,800.00	15 years

(3) For local public improvements, city council shall determine the rate of interest to be charged thereon in accordance with subsection 1:271(3).

(4) For water and sanitary sewer capital recovery charges, city council shall determine the rate of interest to be charged thereon in accordance with subsection 1:271(3).

(5) The local public improvement charges provided for in section 1:279 for properties newly annexed to the city are payable in installments as set forth in subsection (2), above, unless otherwise specified by the City Council by resolution.

(6) The water and sanitary sewer capital recovery charges provided for in sections 2:22b and 2:22c of Chapter 27 and section 2:42.4 of Chapter 28 are payable in installments as set forth in subsection (2), above; provided, that the City Council may, by resolution, approve a different number of installments for water and/or sanitary sewer capital recovery charges generally, or for a particular property.

(7) Unless payment in installments in accordance with this section 1:275 is approved, special assessments, single lot assessments, local public improvement charges, water capital recovery charges, and sanitary sewer capital recovery charges shall become payable at a time to be fixed by council resolution.

(8) Each resolution that levies a special assessment, single lot assessment, local public improvement charge, water capital recovery charge, or sanitary sewer capital recovery charge shall be promptly recorded in the office of the Register of Deeds of Washtenaw County, Michigan.

Note: While the City Code allows installment payments for special assessments and single-lot assessments, this option does ***not*** extend to development projects. Capital Cost Recovery Charges associated with development must be paid in full when meters are requested.