HAVERHILL POLICE DEPARTMENT

FLOCK SAFETY

SECURITY AND PRIVACY MEASURES

During the month of October 2026, the Haverhill Police Department conducted an extensive audit of its Flock Safety system usage and found no evidence of officer misuse or unauthorized access. The department recognizes the importance of public trust, transparency, and protecting residents' privacy. While several security and accountability measures have been in place since the implementation of the system, the department has taken additional steps to further strengthen safeguards, restrict access, and enhance oversight.

Existing System Security and Safeguards:

The Flock system has established security protections, including mandatory two-factor authentication for access. The cameras and associated data systems are not connected to the Police Department's internal network. Flock is required to comply with applicable Criminal Justice Information Services (CJIS) guidelines for data storage. Every authorized user is assigned an individual login, ensuring that system activity can be attributed to a specific user.

Search Accountability:

The system has always required users to provide a reason before conducting a search, creating an additional layer of accountability and ensuring searches have a documented purpose.

Enhanced Data Retention Safeguards:

The department has reduced the historical data retrieval period to a maximum of 14 days, further limiting the amount of historical information accessible through the system.

Restricted Access and Information Sharing:

The department is further limiting access to the Flock system by reviewing authorized users and restricting access to personnel with an established operational need. This ensures that system access is limited to those whose responsibilities require its use.

Additionally, automatic sharing of camera data with other communities and outside agencies has been discontinued. Any agency seeking information must submit a request directly to the Haverhill Police Department for review and approval.

Auditing and Oversight:

The department has conducted periodic and random audits of system usage, including an extensive review in October 2026. These audits have been conducted previously and will continue on an ongoing, random basis to ensure compliance with department policies, appropriate system usage, and accountability among authorized users.

These measures demonstrate the Haverhill Police Department's continued commitment to responsible technology use, transparency, accountability, and protecting the privacy of Haverhill residents while maintaining its commitment to public safety